

# REPORTING TO WHOM? AND HOW?

The protection of vulnerable people depends on everyone being vigilant. It is your duty to report any breach of these rules.

## To the rector of the Sanctuary

0033 (0)5 62 42 79 00  
rectorat@lourdes-france.com

## To the diocesan delegate

0033 (0)7 57 41 18 63  
deleguepreventionabus@catholique65.fr



**A charter for  
the protection of minors  
and vulnerable people  
is available on the website:**  
[www.lourdes-france.org](http://www.lourdes-france.org)

PROTECTION OF MINORS  
AND VULNERABLE  
PEOPLE

**Awareness tools  
and information**

for the use of pilgrimage organisers  
and group leaders

# ADVICE

## ON MAINTAINING AN UNBIASED AND APPROPRIATE ATTITUDE

- **Modify your language** to ensure you maintain a healthy distance.
- Be careful not to find yourself in a **compromising situation**.
- Do not look for **expressions of affection**.
- Do not **use drugs or consume alcohol**.
- Do not upload **inappropriate images**.
- **Respect the modesty** of those in your care.
- **Never coerce anyone** physically or morally.
- **Always remain visible during interactions** with vulnerable people.
- Advise **without making someone feel guilty**.
- **If a person discloses to you, you must inform the rector or the episcopal delegate**. Of course, during a confession, secrecy applies. But you can direct people to

dedicated emergency numbers:

119 for children / 3919 for women



- **In the Baths**, even more so than elsewhere, **ensure that modesty is respected**.
- **Avoid any contact that is ambiguous**, inappropriate or that could be misinterpreted.
- **Maintain a healthy physical and psychological distance**, avoiding in particular any form of emotional blackmail.
- **Work as a team** to adopt correct approaches.
- **Remain visible and always ensure there are several adults present** during dormitory checks.