### REPORTING TO WHOM? AND HOW?

The protection of vulnerable people depends on everyone being vigilant. It is your duty to report any breach of these rules.

#### To the rector of the Sanctuary

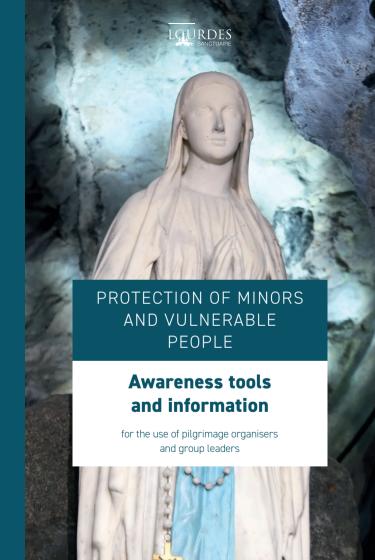
0033 (0)5 62 42 79 00 rectorat@lourdes-france.com

### To the diocesan delegate

0033 (0)7 57 41 18 63 deleguepreventionabus@catholique65.fr



A charter for the protection of minors and vulnerable people is available on the website: www.lourdes-france.org



## **ADVICE**

# ON MAINTAINING AN UNBIASED AND APPROPRIATE ATTITUDE

- Modify your language to ensure you maintain a healthy distance.
- Be careful not to find yourself in a compromising situation.
- Do not look for expressions of affection.
- Do not use drugs or consume alcohol.
- Do not upload inappropriate images.
- **Respect the modesty** of those in your care.
- **Never coerce anyone** physically or morally.
- Always remain visible during interactions with vulnerable people.
- Advise without making someone feel guilty.
- If a person discloses to you, you must inform the rector or the episcopal delegate. Of course, during a confession, secrecy applies. But you can direct people to

### dedicated emergency numbers:

119 for children / 3919 for women



- In the Baths, even more so than elsewhere, ensure that modesty is respected.
- Avoid any contact that is ambiguous, inappropriate or that could be misinterpreted.
- Maintain a healthy physical and psychological distance, avoiding in particular any form of emotional blackmail.
- Work as a team to adopt correct approaches.
- Remain visible and always ensure there are several adults present during dormitory checks.