

REPORTING ABUSE: **TO WHOM? HOW?**

The protection of minors and vulnerable persons relies on everyone being vigilant. It is your duty to report any breach of these rules.

Contact our helpline

0033 (0)7 89 78 59 35 paroledevictimes@catholique65.fr

• Contact the diocesan delegate

0033 (0)7 57 41 18 63 deleguepreventionabus@catholique65.fr

Emergency number:

119 for minors

116 006

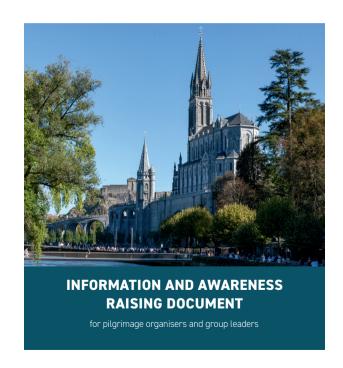
Victim support number Free service and call 7/7 Outside mainland France, call +33(0)1 80 52 33 76 (toll-free number)



The charter for the protection of minors and vulnerable persons is available at:

www.lourdes-france.org

PROTECTION OF MINORS AND VULNERABLE PERSONS



ADVICE

FOR ADOPTING A RESPECTFUL AND APPROPRIATE ATTITUDE

- **Careful use of language** allows you to maintain a healthy distance.
- Be careful not to place yourself in an ambiguous situation.
- Do not solicit affection.
- Show an exemplary attitude in all you do.
- Do not download inappropriate images.
- Be mindful of the modesty of those in our care.
- **Never pressure anyone,** physically or morally.
- Remain visible when dealing with vulnerable people. Give advice without making people feel guilty.
- At the Baths, even more so than elsewhere, ensure that modesty is respected.
- Avoid any contact that is ambiguous, inappropriate or liable to be misinterpreted.



- Maintain a safe physical and psychological distance, and avoid any form of emotional blackmail.
- Work as a team to adopt the right attitudes.
- Always ensure several adults are present when supervising children, particularly in dormitories.