

REPORTING ABUSE: TO WHOM? HOW?

The protection of minors and vulnerable persons relies on everyone being vigilant. It is your duty to report any breach of these rules.

- **Contact our helpline**

0033 (0)7 89 78 59 35
paroledevictimes@catholique65.fr

- **Contact the diocesan delegate**

0033 (0)7 57 41 18 63
deleguepreventionabus@catholique65.fr

Emergency number:

119 for minors

116 006

Victim support number
Free service and call 7/7
Outside mainland France,
call +33(0)1 80 52 33 76
(toll-free number)



The charter for the protection of
minors and vulnerable persons is
available at:
www.lourdes-france.org

PROTECTION OF MINORS AND VULNERABLE PERSONS



INFORMATION AND AWARENESS RAISING DOCUMENT

for pilgrimage organisers and group leaders

ADVICE

FOR ADOPTING A RESPECTFUL AND APPROPRIATE ATTITUDE

- **Careful use of language** allows you to maintain a healthy distance.
- Be careful not to place yourself in an **ambiguous situation**.
- Do not solicit **affection**.
- Show an exemplary attitude in all you do.
- Do not download **inappropriate images**.
- **Be mindful of the modesty** of those in our care.
- **Never pressure anyone**, physically or morally.
- **Remain visible when dealing** with vulnerable people. Give advice **without making people feel guilty**.
- **At the Baths**, even more so than elsewhere, **ensure that modesty is respected**.
- Avoid any contact that is ambiguous, inappropriate or liable to be misinterpreted.



- **Maintain a safe physical and psychological distance**, and avoid any form of emotional blackmail.
- **Work as a team** to adopt the right attitudes.
- **Always ensure several adults are present** when supervising children, particularly in dormitories.